

OTHER SERVICES

(accessed via [Gateway Service](#))



OVER 65'S SERVICE:
Benefits, transport,
health and social care



DISABILITY SERVICE:
Benefits, debt, housing,
health and social care



MENTAL HEALTH SERVICE:
Benefits, debt, housing,
health and social care

ONLINE SERVICE

If you have an enquiry, please visit:

westminstercab.org.uk/getting-advice

We will respond within 3 working days



Self-help information from Citizens Advice:
citizensadvice.org.uk

WHAT WE DO:

We will assist eligible clients
with a number of issues including:



benefits CONSUMER
Debt & Money Advice
LICENSING employment
housing & IMMIGRATION
&
homelessness NATIONALITY
health & community care

ARE YOU:

- a Westminster resident; or
- Homeless (with no connection to anywhere outside Westminster)



GATEWAY TELEPHONE HELPLINE

Monday to Friday 10.00 – 16.00



0300 330 1191

*Calls to this service cost the same
as calling 01 and 02 numbers*



GATEWAY DROP-IN SERVICE

Mondays 13.30 – 16.00

Beethoven Centre, Third Avenue, W10 4JL

Tuesdays 15.00 – 17.00

Community Centre, Athens Gardens,
off Elgin Ave via Chantry Close, W9 3RZ

Tuesday evenings 17.30 – 19.00 *For Employed only*

21a Conduit Place, W2 1HS

Wednesdays 10.30 – 12.30

Church St. Library, 67 Church St, NW8 8EU

Fridays 09.30 – 12.00

South Westminster Legal Advice Centre, 246 Vauxhall Bridge
Rd, SW1V 1AU

***4th Friday (women only) 14.00 – 16.00**

21a Conduit Place, W2 1HS

**citizens
advice** Westminster

TELEPHONE INFORMATION HELPLINE WITH LANGUAGE SUPPORT



020 7402 6750 ext. 0

Tuesdays: 13.30 – 16.00

Wednesdays: 10.00 – 12.30



DROP-IN INFORMATION SERVICE WITH LANGUAGE SUPPORT

Tuesdays 10.00 – 12.30

South Westminster Legal Advice Centre,
246 Vauxhall Bridge Rd, SW1V 1AU

Wednesdays 10.00 – 12.30

MRC, Derry House, Penfold St, NW8 8HJ



DROP-IN INFORMATION SERVICE FOR FAMILIES WITH AN UNDER 5



Mondays 13.30 – 16.00

Beethoven Centre, Third Avenue, W10 4JL

Tuesdays 10.00 – 11.00

Portman Early Childhood Centre, 12-18 Salisbury Street, NW8 8DE

Wednesdays 10.00 – 11.00

Queens Park Children Centre, 88 Bravington Rd W9 3AL

Wednesdays 10.30 – 12.30

Church St. Library, Church St. Market, 67 Church St, NW8 8EU

Fridays 09.30 – 12.00

South Westminster Legal Advice Centre,
246 Vauxhall Bridge Rd, SW1V 1AU

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